



Modular Merchant

Scheduled Orders Module Administrator's Guide



Version 2.017

1/11/2006



Introduction

Welcome to the Modular Merchant *Scheduled Orders* module!

The Scheduled Orders module provides tools to create a series of products, set customer orders for processing on a later date, create subscription-based products and memberships. This module can be useful for:

- Creating memberships
- Subscription-based products
- A product that re-invoices itself on a regular basis
- A product that re-invoices as a different product on a regular basis
- Scheduling a one-time invoice for a customer for a future date

What's in this manual?

This manual includes information on the following:

- Installing the Scheduled Orders module
- Configuring the module's options
- Creating & Editing Scheduled Orders
- Searching the orders listed in your Scheduled Orders Queue
- Other things that are added to your store's Administration area when this module is installed

Let's get started!

Installing the Scheduled Orders Module

Where is the Scheduled Orders module located?

The Scheduled Orders module includes a control panel for creating and editing a list of upcoming orders in your store. This control panel is located in your store's Administration area in the following location:

[Navigation Menu > Modules > Scheduled Orders](#)

Installing the Scheduled Orders module

When the module is purchased, a Product Key code unique to your account will be generated. If the module is not yet installed, you will be presented with a request to input your Product Key code when you load the module's control panel. (Example below.)

Install the Scheduled Orders Module

To install the Scheduled Orders module, insert your module Product Key in the field below. If you have not received a Product Key, contact your Modular Merchant account representative to purchase one.

Scheduled Orders Module Product Key

Install

If you purchased the Scheduled Orders module through the ModularMerchant.com website, you should have received an email containing welcome information and a unique Product Key code. If you have lost your Product Key code, contact Modular Merchant support at support@modularmerchant.com or (541) 343-6192 for a replacement.

If you have a Product Key code, enter it in the **Scheduled Orders Product Key** field and click the *Install* button. If your Product Key code is correct, the module will install and activate, and the module's home page will load automatically. Whenever you return to the Scheduled Orders module control panel in the future, the module's home page will load instead of the installation screen.

Continue to the next page to review the sections available in the module.

Scheduled Orders Module Sections

The Scheduled Orders module contains several sections, listed below. This guide will list the options and features of each section, and will share some tips you can use in each section to make the most of this module.



Scheduled Orders Module Manual

This is a link to the User's Guide you are reading right now.



Module Options

These options will affect the behavior of your Scheduled Orders module.



Search Scheduled Orders

This page allows you to search your Scheduled Order Queue. Search your scheduled orders by keyword, or browse the most recent orders that are due. Additionally, you can complete the transaction for any scheduled orders that are now due, edit a scheduled order, log into the account of a customer with a scheduled order, and more.



Create a New Scheduled Order

This control panel allows your store Administrators to select and place a scheduled order for a customer. The scheduled order will be added to your Scheduled Order Queue for future processing.



Scheduled Orders Module Options

Logging in to the Scheduled Orders module, you will find several sections. The first that needs to be addressed is the "Scheduled Orders Module Options". This is where you will set the preferences that determine the behavior of the queued orders in your store. Following are the preferences that are available.

Scheduled Order Options		Update Options
1	<input type="checkbox"/> Hide Scheduled Orders that are "on hold" from Search Results on the <i>Search Scheduled Orders</i> page.	
2	Show <input type="text" value="25"/> Search Results per page on the <i>Search Scheduled Orders</i> page.	
3	<input checked="" type="checkbox"/> Email a sales receipt to the customer when a Scheduled Order is processed.	
4	<input checked="" type="checkbox"/> Auto-refresh the Scheduled Orders queue when an order is placed manually.	
5	When a scheduled order is placed, change the shipping method to <input type="text" value="Don't change the shipping method."/>	
6	<div style="border: 1px solid gray; padding: 5px;"><p>0:00 Hour (EST) </p><p>1:00 Hour (EST)</p><p>2:00 Hour (EST)</p><p>3:00 Hour (EST) </p><p>4:00 Hour (EST)</p><p>5:00 Hour (EST)</p><p>6:00 Hour (EST)</p><p>7:00 Hour (EST)</p><p>8:00 Hour (EST)</p><p>9:00 Hour (EST)</p><p>10:00 Hour (EST)</p><p>11:00 Hour (EST) </p></div> <p>Process due scheduled orders at the following time(s)?</p> <p>Hold "CTRL" to select multiple hours.</p>	

Some of the settings available in the Scheduled Orders module options.



For information on a specific module option, click the question mark icons found along the right-side of the page. (Example at left.) Clicking the icon will open a definition and additional instruction in a popup window.







Create a New Scheduled Order

Create a New Scheduled Order

This link opens the control panel that allows your store Administrators to select a customer and scheduled an order for them. The scheduled order will be v to your Scheduled Order Queue for future processing.

Place a Scheduled Order: Search for a Customer

Search Results					
 Click the calendar icon to verify this customer's account information and continue.					
	Name	Email	SID		
	Dudley Heromin	dudley@modularmerchant.com	9		

The Place a Scheduled Order tool allows you to search for a customer and schedule a future order for them.



The first step in scheduling an order for a customer is to locate the desired customer account using the customer search tool. (See example image above.) When the desired customer is located, click the calendar icon to open the Scheduled Order Editor. (Example of the calendar icon is at left.)





Edit the Scheduled Order

After the customer is selected, the next step is to add products to the scheduled order using the Scheduled Order. This editor allows you to add a new scheduled order or edit and existing one. The Editor contains fields for the customer's contact info, billing and shipping addresses, in addition to several product options unique to the scheduled order process. (See example image below.)



For information on a specific option, click the question mark icons found in column on the right-side of the page. (Example at left.) Clicking the icon will open a definition and additional instruction in a popup window.

Scheduled Order Editor: Add/Edit Products

Current Order Inventory									
QTY	Product	SKU		Bill Date	Repeats	Rebill As	RS	Hold	
<input type="text" value="1"/>	Import Product One	<input type="text" value="IMPORT-1"/>	<input type="checkbox"/>	Mar 11 2005	<input type="text" value="0"/>	<input type="text" value="IMPORT-2"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="text" value="4"/>	Wine of the Month	<input type="text" value="WOM_1"/>	<input type="checkbox"/>	Mar 28 2005	<input type="text" value="12"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Add Products to this Scheduled Order									
QTY	SKU		Bill Date	Repeats	Rebill As	RS	Hold		
<input type="text" value="2"/>	<input type="text" value="PROD-023"/>	<input checked="" type="checkbox"/>	March 28 2005	<input type="text" value="0"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>		

The Scheduled Order Editor contains fields to edit or add products to the selected Scheduled Order.

The Scheduled Order Editor has two sections that deal with products: *Current Order Inventory* and *Add Products to this Scheduled Order*. These sections display any products that are assigned to this scheduled order. The behavior of each product can be customized with by modifying the available options:

QTY (Quantity)

This field defines how many units of the product will be included when the scheduled order is processed.

Product (Current Order Inventory Only)

This is the name of the product associated with the provided SKU. Provided for double-check purposes.

SKU

This field includes the SKU number of the selected product. When adding a new product to a scheduled order, provide the SKU number. The system will reference the SKU when selecting which products to add to the scheduled order when the order is processed. To change a product in a scheduled order, change the SKU to that of the new product.



(Gift Wrap)

If the product needs to be gift wrapped, select this checkbox. The “gift wrap” option for the product will be selected when the order is placed.

Bill Date

This is the date on which an order for this product will be processed. Note in the example image above that the two products currently assigned to the scheduled order have two different bill dates. (*Import Product One* will be billed on March 11, 2005 and *Wine of the Month* will be billed on March 28, 2005.) The result of this setting is that the customer will have two orders placed for them in March. The first on the 11th will contain just *Import Product One*, and the second on the 28th will contain just the *Wine of the Month*.

Multiple products within the same customer’s scheduled orders queue may each have different bill dates. This helps keep the scheduled order queue manageable. Instead of a separate entry for each individual product, the scheduled order queue is listed by customer. More information on the Scheduled Orders queue is available in the *Search Scheduled Orders* section of this chapter.

When a scheduled order becomes due and is processed, the Bill Date value will automatically update itself, based on the product’s settings. For example, if the *Wine of the Month* product in the example image above has been set up to rebill every 30 days, then the bill date will automatically be updated to April 27th, 2005 (30 days after March 28th) when the next order is processed on March 28th.

Repeats

Many times, products that are scheduled are also periodical, and need to be offered in a series. For example, the *Wine of the Month* product in the example image above is set up to renew itself once a month, and repeat twelve times (or repeat twelve months).

The repeat feature allows the store Administrator to create a 12 month series of *Wines of the Month*, without requiring the creation of twelve different *Wine of the Month* products in the store records. As far as the store software is concerned, the same *Wine of the Month* product simply repeats twelve times.

The *Repeats* value will automatically decrement itself as orders become due and are placed in the store. For example, on March 28th the *Wine of the Month* product will become due. On that date, an order for the product will automatically be generated in the store and the *Repeats* value will be reduced to 11.

Rebill As

When a scheduled product's *Repeats* value reaches zero, the system will then look to the *Rebill As* field to determine if a new product (or the same product) needs to be added to the customer's scheduled order queue.

If a product SKU number is present in the *Rebill As* field, the system will replace the existing SKU with this one when the *Repeats* value reaches zero. For example, in Figure 35 the *Wine of the Month* product will repeat 12 times. Since there is no SKU present in the *Rebill As* field, after the twelfth order the *Wine of the Month* product will be removed from the customer's scheduled orders queue.

However, *Import Product One*, due on March 11th, has a *Repeats* value of zero, and a SKU of IMPORT-2 in the *Repeats As* field. On March 11th an order for *Import Product One* will be placed for this customer. Since *Import Product One* is not set to repeat, the product with the SKU IMPORT-2 will be added to the customer's scheduled orders queue in its place. When IMPORT-2 is added to the queue, it will inherit the *Repeats* value, billing date range and *Rebill As* value on file for the product. These values can be set using the *Product Editor* screen. *More information on setting these values on the Product Editor screen are available elsewhere in this manual.*

RS (Reminder Sent)

On the *Search Scheduled Orders* screen, an optional Reminder Email can be configured, which is emailed to customers a few days before their scheduled orders take place. The Reminder Email is sent once before a scheduled order is processed. The date the Reminder Email is sent is recorded, and the RS checkbox for that product becomes selected. When the order is processed, the Reminder Sent date for that product is reset, and the RS checkbox is deselected.

Selecting the RS checkbox will tell the system that the Reminder Email has already been sent for this scheduled order. When the Reminder Email would become due, it will be ignored if this checkbox is already selected. The RS checkbox can thus be used to suppress the sending of the Reminder Email.

Additionally, the system will resend a new Reminder Email to the customer if this checkbox becomes deselected between the time the original Reminder Email is sent and the day the order is due. The system checks the status of the RS checkbox and sends Reminder Emails to customers once a day. The time of day that this takes place may vary from account to account, but the check always runs at the same time each day.

Hold

The Hold checkbox allows the Administrator to suppress the orders in a customer's Scheduled Orders Queue. Any product that is on Hold will be ignored when transactions are processed. In the sample image above, since *Import Product One* is on Hold, the customer's order for it will not be processed on March 11th. The order, with a Bill Date of March 11th, will remain in the customer's queue as long as it is on hold. An order for the product will be processed after it is no longer on Hold, as long as it is due.



(Delete) (Current Order Inventory Only)

Click this icon to permanently remove the product from the scheduled order.














Search Scheduled Orders

Search Scheduled Orders

This page allows you to search your Scheduled Order Queue. Search your scheduled orders by keyword, or browse the most recent orders that are due. Additionally, you can complete the transaction for any scheduled orders that are now due, edit a scheduled order, log into the account of a customer with a scheduled order, and more.

Scheduled Orders Queue

Scheduled Orders:		Viewing 1 - 5 of 5 results.														
Due Date	Customer Name	# Items	# Due	Pay By												
 03/11/05	Dudley Heromin	5	0	authnet												

The Search Scheduled Orders page lets you search your Scheduled Orders Queue by a variety of methods.

The Scheduled Orders Queue lists some helpful information about each customer account listed in the Queue. This information includes:

(Magnifying Glass)

Click this icon to view the Details Page for this Scheduled Order.

Due Date

This is the due date of the products in the order. If the customer's Scheduled Order Queue contains several products, each with a different due date, then the earliest due date is displayed here.

Customer Name

The name of the customer. Each customer has their own listing in the Scheduled Orders Queue. Each customer's listing may contain multiple products with multiple due dates.

Items

This column lists the total number of products in this customer's Scheduled Orders Queue. Mouse-over this table cell to view a pop-up list of the names of all the items in this list.

Due

This column lists the total number of items in this customer's Scheduled Orders Queue that are now due. If the customer has items that are due, an order for these items will automatically be processed next time the system processes your scheduled orders. An order for all due items can also be processed manually by clicking the "shopping cart" icon elsewhere in the table row.

Pay By

This column lists the Payment Gateway that will be used to process the order. If the Payment Gateway is something other than the one selected in your account's System Settings, then it may be necessary to process this scheduled order manually.

(Shipping Method)

Mouse-over the truck icon to view the name of the shipping method that will be used for this order.

 **(Hold Status)**

If the hand icon is displayed in this table cell, then this scheduled order contains items that are on Hold. An order will not be generated for items that are on Hold, even if they are past due.

 **(Credit Card Expiration Status)**

If this table cell contains a credit card icon, then the credit card associated with this scheduled order is nearing its expiration date. If the background color of the table cell containing this credit card icon is yellow, then the credit card is going to expire at the end of this month. If the background color of the table cell containing this credit card icon is red, then the credit card has expired.

 **(Scheduled Order Notes)**

If this table cell contains a non-faded version of the notes icon (pictured above) then this order contains administrative notes. Click the notes icon to view the notes in a popup window.

 **(Customer Email)**

Click this icon to send an email to the customer.

 **(Customer Account)**

Click this icon to log in to the customer's account area in your storefront.

 **(Edit this Scheduled Order)**

Click this icon to load the Scheduled Order Editor screen. More details on using this Editor are available elsewhere in this chapter.

 **(Process the Due Items in this Scheduled Order)**

If a Scheduled Order contains any items that are now due, then a shopping cart icon will be displayed in the Scheduled Orders Queue. Clicking this icon will open a window that will manually process the order. (An example of the Scheduled Order Transaction Window can be found in Figure 39.)



IMPORTANT: If you click the shopping cart icon to manually process scheduled orders that are due, **open one transaction popup window at a time.** In order to process an order, the web server must transmit customer & order data to the script running in the popup window. Web servers can only work with one set of data from a user at a time. Thus, if *another* transaction popup window is open on the same computer **while another one is still processing**, then the *new* data may be merged with the order that is still being processed. This can result in transactions containing the wrong products and billing information, or possibly multiple orders being charged to the wrong customer's credit card!

 **(Delete this Scheduled Order)**

Click this icon to permanently remove all of this customer's scheduled orders from your store records.

Scheduled Order Details

This page lists the available information about a specific scheduled order. The Scheduled Order Toolbox contains tools to edit or delete the order. Other information available on this page includes:

Scheduled Order Toolbox
@
🗑️
A

📦 Shipping Address

Dudley Herom
 123 Paved Ro
 Anytown, OR
 United States
 B

💰 Billing Address

Dudley Heromin
 123 Paved Road
 Anytown, OR 97
 United States
 C

👤 Customer Tools / Contact

✉️
🔍
📄
@
🗑️

 Dudley Heromin
dudley@modular.com
 (987) 555-1234
 D

📦 Order Inventory
 E

Qty	Product	SKU	Price	COGS	Bill Date	Repeats	Rebill As	RS	Hold
4	Wine of the Month	WOM_1	\$48.00	\$16.00	3/28/2005	58	Wine of the Month		👤
1	Import Product One	IMPORT-1	\$1.00	\$0.00	3/11/2005	3	Import Product One	✓	

📄 Estimated Order Tallies
 F

Subtotal	\$49.00
Shipping	\$8.05 (USPS Priority)
Grand Total	\$57.05
COGS	\$16.00
MSRP	\$0.00

💳 Payment Information
 G

Gateway	authnet
Card Name	TEST MODE
Card Number	1111222233334444
Exp Date	09/11
Card Security	123


📝 Order Custom Fields & Notes
 H


Order Notes

The Scheduled Order Details page lists information about a selected customer's upcoming orders.

A) Scheduled Order Toolbox

The Scheduled Order Toolbox contains a list of icons. Each of these icons can be clicked to perform a specific action on the order. Each of the icons in the Order Toolbox is explained in greater below:

 Click this icon to open the Scheduled Order Editor screen to modify the contents of this scheduled order. More information on the Scheduled Order Editor is available elsewhere in this chapter.

 Click this icon to permanently delete this scheduled order from your store records. **This cannot be undone!**

B) Shipping Address






This is the shipping address associated with this scheduled order. This is the address to which the items in the order will be delivered when it is processed.

C) Billing Address

This is the billing address associated with this scheduled order. If a credit card will be used to pay for this order, this is the address associated with the credit card.

D) Customer Tools/Contact

This table includes the name, email address and phone number of the customer associated with this order. There are also several icons available, each of which provided a unique customer-related function:

-  Click this icon to email the customer.
-  Click the magnifying glass icon to load the *Customer Details* page for this customer.
-  Click this icon to log in to this customer's *Customer Account* area in your online store.
-  Click this icon to edit this customer's account details.
-  Click the shopping cart icon to place a new order for this customer.

E) Order Inventory

The order inventory table contains a list of all the items included to be included in this customer's upcoming orders. Following is more information on each of the columns available in the Order Inventory table:

QTY (Quantity)

This field defines how many units of the product will be included when the scheduled order is processed.

Product

This is the name of the product associated with the provided SKU. Provided for double-check purposes.

SKU

This field includes the SKU number of the selected product.

Price

The *Price* column lists the unit price of the product multiplied by the quantity to be purchased.

COGS

The *COGS* column lists the Cost of Goods value of the product multiplied by the quantity to be purchased.

Bill Date

This field indicates the date on which a transaction will be made for the listed product. Each product included in a customer's Scheduled Orders Queue can have its own bill date.

Repeats

This field indicates the number of times the listed product will reschedule itself before it changes over to the product listed in the *Rebill As* column. If the value of the *Repeats* column is zero, then the product will change over to the product in the *Rebill As* column when the next scheduled order transaction is placed.

Rebill As

This field includes the name of the product that will the current product will reschedule itself as after its *Repeats* cycle is completed. If this field is blank, then the product will completely remove itself from the customer's scheduled order queue after it has completed its *Repeats* cycle. If a product rebills as itself, it will reschedule as itself after its *Repeats* cycle is completed, starting from scratch, and creating an endless loop.

RS (Reminder Sent)

This field indicates whether or not a Reminder Email has been sent to the customer for this upcoming transaction. If this field contains a checkmark icon, then the Reminder Email has been sent. The Reminder Email is reset to “not sent” after each transaction. For more information on the Reminder Email, see the *Search Scheduled Orders* section of this chapter.

Hold

If the hand icon is displayed in this table cell, then this scheduled order contains items that are on Hold. An order will not be generated for items that are on Hold, even if they are past due.

F) Estimated Order Tallies

The Estimated Order Tallies table displays the estimated **combined** totals for **all** of the products in the customer’s Scheduled Order Queue, even if the products have different bill dates. The estimated order subtotal, shipping fees, grand total, cost of goods and manufacturer’s suggested retail price are provided. These values are provided only for evaluation purposes. The tallies of the actual transaction may vary.

G) Payment Information

This table displays the information on file for the method of payment to be used for the orders in the customer’s Scheduled Order Queue. If a credit card will be used for the scheduled transaction(s), then the complete credit card information will be displayed here to Administrators that have access to view it.

H) Order Custom Fields & Notes

Any notes or custom checkout fields that were submitted when the order was placed will be displayed here.

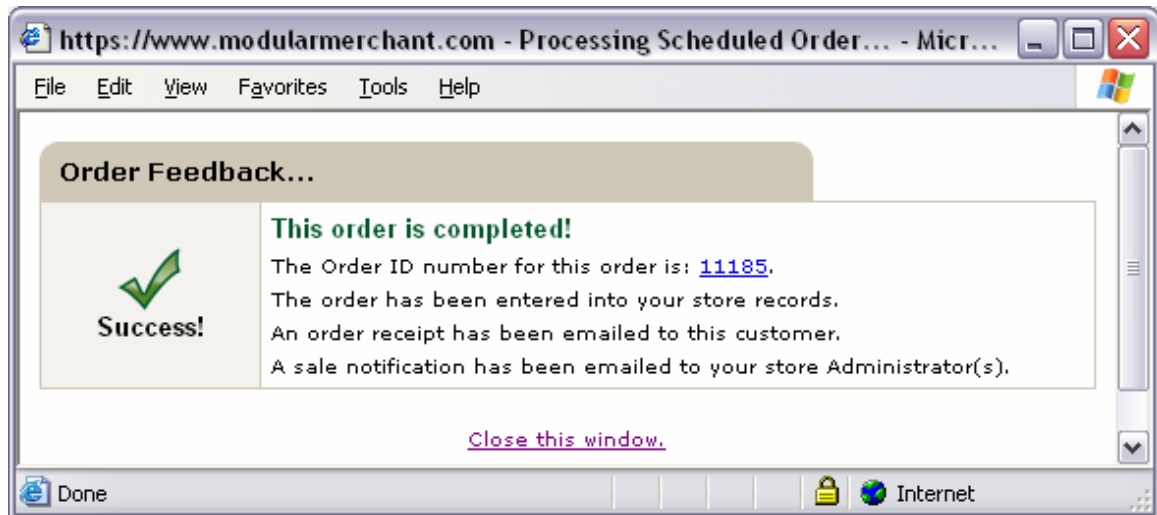
Scheduled Order Transaction Window



To manually process a scheduled order that is due, click the Shopping Cart icon associated with the order on the *Search Scheduled Orders* section of the Administration Area. (Example of this icon at left.) Clicking this icon will open a popup window in which the transaction will be processed. (See example image below.) This popup window is called the Scheduled Order Transaction Window, since it is inside this window that the transaction is processed.

If several scheduled orders are due, a separate Scheduled Order Transaction Window will be opened for each one. If the transaction fails, a message with possible reasons for the failure will be displayed. If the transaction is successful, then a success message with a link to the new order’s Order Details page will be displayed.

Scheduled Orders Transaction Window



The Scheduled Order Transaction Window handles the manual processing of a due Scheduled Order.



IMPORTANT: If you click the shopping cart icon to manually process scheduled orders that are due, **open one transaction popup window at a time**. In order to process an order, the web server must transmit customer & order data to the script running in the popup window. Web servers can only work with one set of data from a user at a time. Thus, if *another* transaction popup window is open on the same computer **while another one is still processing**, then the *new* data may be merged with the order that is still being processed. This can result in transactions containing the wrong products and billing information, or possibly multiple orders being charged to the wrong customer's credit card!

Automated Processing of Scheduled Orders

The Modular Merchant software has the ability to automatically attempt to process Scheduled Orders that are due. Any Scheduled Order that is processed automatically by the system is recorded in the account records as an order, any notification & receipt emails are sent to the store Administrator and customer, and the products are rescheduled as necessary in the customer's Scheduled Order Queue.

To set the time(s) at which due Scheduled Orders will be processed, use the *Process due scheduled orders at the following time(s)* menu in the **Scheduled Order Options** section on the **Search Scheduled Orders** page of the Administration area. This menu determines the hour(s) of the day when the Modular Merchant software will scan the account, looking for any scheduled orders that are due and are not on Hold. Multiple hours can be selected from this menu. This can be useful if you want the system to automatically retry to process orders that may have been declined earlier in the day.

If a due Scheduled Order cannot be processed by the system, a Decline Email will be sent to the store Administrator, and the order will remain in the Scheduled Order Queue, unchanged. The next time the system attempts to process due orders it will be tried again, unless the store Administrator places the order on Hold, deletes it, or changes its *Bill Date* to a date in the future.

Additions to the Rest of the Administration Area

The Promotions & Giveaways module adds several items to the rest of your store’s Administration area. These include:


Additions to Admin Home Page: Scheduled Order Summary

When the Scheduled Orders module is installed, the Admin Home page will include a summary of your account’s scheduled orders. This summary includes the number of **scheduled products** that are due now, due within the next five days, and marked as “on hold”. Also, the summary lists the number of **scheduled orders** containing a credit card that will expire at the end of this month (CC Pending) and with a credit card that is already expired.

 Scheduled Orders		Search Scheduled Orders		
Due	< 5 Days	On Hold	CC Pending	CC Expired
2	6	1,486	0	7

Additions to the Product Editor: Scheduled Order Options

Owners of Scheduled Orders module will have several additional options available on the Product Editor screen. Among these are Scheduled Billing Options.

 Scheduled Billing Options	
35	Product Billing Term Re-schedule an order for this product every <input type="text" value="30"/> day(s).
36	Rebilling Cycles This product rebills as itself <input type="text" value="12"/> time(s), then reschedules using the rule below.
37	Rescheduling Options After this product finishes its Rebiling Cycle, it should do the following: <ul style="list-style-type: none"> <input type="radio"/> Remove itself from the Scheduled Orders queue. <input type="radio"/> Restart its cycle in the Scheduled Order queue. (Reschedule as itself.) <input checked="" type="radio"/> Add a new product to the Sheded Order queue: <input type="text" value="PROD-002"/> (Enter SKU)
38	Billing cycle text <input type="text" value="Monthly"/>

The Scheduled Billing Options on the Product Editor page allow you to edit the behavior of recurring products.

The Scheduled Billing Options allow a product to be reschedule as a series. This series of products becomes a Scheduled Order Queue for the customer. For more information on the Scheduled Order queue, see the *Search Scheduled Orders* section of this chapter. Each of these product fields is optional. Following are details on how each of these options will augment the product’s behavior:

Product Billing Term

This is the billing term, in days. Enter a value in this field if this product is to be billed on a recurring basis. (For example, a subscription to a monthly ezine may have a Product Billing Term of 30 days.) If a number is entered here, then, when purchased, the product will automatically schedule itself to be re-invoiced this many days later.

Rebilling Cycle

This is the number of times this product will schedule **itself** for re-invoicing. If blank or set to zero, this product will not schedule **itself** for re-invoicing. After a product completes its *Rebilling Cycle* (or if the *Rebilling Cycle* is zero) it will look to the Rescheduling Options to determine what to do next.

Rescheduling Options

This option will determine what happens when the product's Rebilling Cycle reaches zero:

Remove Itself: If this option is selected, then the product will be completely removed from your Scheduled Orders queue when its Rebilling Cycle reaches zero.

Restart Its Cycle: This option will cause the product to reschedule itself from scratch once its Rebilling Cycle is completed. This is a convenient way to create a never-ending scheduled product.

Add a New Product: When the product's Rebilling Cycle reaches zero it will be replaced by a new product you specify. The new product's Billing Term and Rebilling Cycle will be used. Using this method, it is possible to "daisy chain" a series of products together as a series.

Billing Cycle Text

Any text entered here is appended after this product's price throughout your store. For Example: "per month" would be appended to the product price in the storefront as "Price: \$12.34 per month".

Where do I go from here?

The Scheduled Orders module provides a means to create a series of products, set customer orders for processing on a later date, create subscription-based products and memberships. To discover the full extent of the abilities and limitations of the Promotions module, we recommend testing and experimentation.

Questions? Comments? Let us know!

If you have any questions, comments or tips associated with the Scheduled Orders module, you are welcome to start a Support Ticket in the Support section of your store's Administration area, send us an email, or add a post to the Modular Merchant message board at:

<http://www.ModularMerchant.com/forums/>

Modular Merchant: Terms of Service

Modular Merchant

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